

The logo for NDS Energy, featuring the letters "NDS" in white on a red rectangular background.

VALID FOR THE FOLLOWING MODELS:

PSM85WP | PSM100WP | PSM100WP-S | PSM120WP | PSM150WP
PSM175WP | BS115WP | BS155WP | BS180WP

SOLAR

CLEAN ENERGY AT YOUR SERVICE

This document summarizes the conditions for the Legal Guarantee of Conformity (hereinafter also called "Warranty") in relation to NDS ENERGY S.r.l. (hereinafter also called "NDS ENERGY") products (hereinafter also referred to as "Product"). Company with headquarters in Cappelle sul Tavo (PE), via G. Pascoli, 169, pursuant to the "Italian Consumer law" D.Lgs. 206/2005.

WARRANTY CONDITIONS

NDS ENERGY guarantees its solar panels for 24 months from any defect attributable to materials or construction. Cases of bad installation, wrong use and storage are exempt from this warranty. The warranty starts from the date of purchase shown on the receipt or invoice. In case of malfunction of the photovoltaic module, the customer can contact an authorized service center or NDS ENERGY that, after appropriate tests, will decide whether to replace or restore the functionality of the module in question. In case of replacement, the warranty expiry remains the initial one, related to the date of purchase. The warranty is valid if the solar panel is used correctly and is not tampered with. The customer may decide to carry out further checks by third-party organizations personally supporting the costs, without claiming anything from NDS ENERGY.

EFFICIENCY GUARANTEE

SECURITY LIMITED TO THE PEAK POWER - 12 AND 25 YEARS

If, within a period of twelve (12) years from the date indicated on the invoice, any of the photovoltaic modules has an output power of less than 90% of the minimum "Peak power in STC" (Standard test conditions) the customer may contact a service center authorized or directly NDS ENERGY that (after appropriate tests), will decide whether to replace or restore the functionality of the module in question. The actual power of the module must be determined for verification using only the standard test conditions. The actual power measurement is performed by an ENERGY NDS facility or a third party testing institute recognized by NDS ENERGY. The tolerances of the test equipment will be applied to all actual power measurements.

If, within a period of twenty-five (25) years from the date indicated on the invoice, any of the photovoltaic modules has an output power of less than 80% of the minimum "Peak power in STC" (Standard test conditions) the customer can contact an authorized service center or directly NDS ENERGY that (after appropriate tests), will decide whether to replace or restore the functionality of the module in question. The actual power of the module must be determined for verification using only the standard test conditions. The actual power measurement is performed by an ENERGY NDS facility or recognized by a third-party control institute. The tolerances of the test equipment will be applied to all actual power measurements.

EXCLUSION AND LIMITATIONS

The aforementioned guarantees (24 months and 12/25 years) referred to the photovoltaic modules will not be applied in case of:

- Misuse, abuse, negligence or accident.
- Alteration, improper installation or application.
- Non-compliance with NDS ENERGY provided installation and maintenance rules.
- Repairs or modifications made by technicians not authorized directly by NDS ENERGY;
- Power drops, lightning, floods, fires, accidental breakages or other events beyond the control of NDS ENERGY.

If the above conditions will occur, the following costs are excluded: transport, customs clearance or other costs for the return of the modules. Shipping, repair or replacement costs, or costs associated with the installation, removal or reinstallation of solar panel modules will also not be covered. The guarantee will not be payable if the type, or the serial number of the modules, will be altered, removed or made illegible. Furthermore, any changes in color or other changes to the appearance of the solar panel (disrupting the functionality of the same), not directly attributable to defects in material and/or workmanship, are to be considered excluded from warranty.

DISPUTES

In case of disputes, the competent forum is that of Pescara (PE) - Italy.



WARRANTY COUPON

PRODUCT ID		
PRODUCT CODE	SERIAL NUMBER	DATE OF PURCHASE
SELLER'S STAMP AND SIGNATURE		

CUSTOMER ID	
NAME AND SURNAME	
ADDRESS	CITY
PHONE	EMAIL
SIGNING THIS MODULE I AUTHORIZE TO PROCESS MY PERSONAL DATA PURSUANT TO THE GENERAL DATA PROTECTION REGULATION (GDPR) (EU) 2016/679.	
.....	
(CUSTOMER SIGNATURE)	
Read our full privacy policy at: www.ndsenergy.it/GDPR-ENG.pdf	

CUT AND SEND THIS PART TO NDS ENERGY S.R.L.

SEND TO THE FOLLOWING ADDRESS:

OR SEND IT VIA EMAIL TO:

NDS ENERGY S.R.L.
VIA G. PASCOLI, 169
65010 CAPPELLE SUL TAVO (PE)

CUSTOMER@NDSENERGY.IT