- ## What is Reco?

  Reco is the brand name of Reco Surfaces Ltd. We specialise in producing waterproof panel materials for public & trade customers. Our products have several patents that make them different to any other product on the market.

- ## What is the difference between Reco Tile and Reco Space?

  To make **Reco Tile** panels (2495 x 905) we take a sheet of Acrylic same as your shower tray or bath and mould it so it looks and feels like tiles but there is no grout. The clever moulding of the panel means that you can also join them together seamlessly without the need for joining profiles. **Reco Space** is a flat sheet of PVC (1220 x 2440) that we print with graphics and then coat with a PVC hard-coat.

- ## Can I fit them over my existing tiles?

  Yes, the panels can be fitted over any level surface and as they are only 2-3mm you will not lose space. There is no need to strip off the old tiles. Just clean and rinse down thoroughly then fit the panels over the top.

- ## How do the panels join together?

  Our Reco joining system is a unique patented installation method that give the panels a seamless waterproof join. First apply our high tack adhesive 'Reco Seal tape' to the wall and then apply HG adhesive to the back of the panel and place the panel onto the wall and over half the tape. Then you apply a 3mm bead of silicone down the side of the panel and onto the tape. Then butt the joining panel up to it leaving a small gap of about 2mm. Then using a wet finger or silicone tool clean the join down leaving a small amount of silicone sitting at the bottom of the joint.

- ## Can I fit it myself?

  Yes, the panels are easy to install if you have basic DIY skills. There is no need for expensive specialist tools, just a Stanley knife, spirit level and a straight edge for Reco Tile and a saw or jigsaw for Reco Space. Otherwise you can ask your builder to fit them. As the panels can be fitted in 1/3 of the time it takes to fit tiles there should be a saving on installation costs.

- ## How do I calculate how many panels I need?

  Our Reco Tile Panels are 2.26m² (2495mm) and 1.13m² (1247mm) and Reco Space is 3m² (2440mm) and 1.5m² (610mm). Measure your walls and multiply the height x the width to find your square metre area then add a small amount for wastage and divide by the panel coverage above. Alternatively, if you look at any of the design pages at the bottom of the page there is a coverage calculator. You can enter the dimensions of each wall you want to cover into the boxes and it will estimate how many panels are needed. For the plain panels and some design panels we offer half panels to help save cost if you wall is slightly bigger than the panel size.

- ## How much wastage should I allow?

  As the panels can be joined at any tile divide there is little wastage. We recommend you allow around 10% to be safe.

- ## How long does delivery normally take?

  If it is one of the Reco range of plain white tile panels they can normally be delivered in 24-48 hours. For the other designs it normally takes 5-7 working days. For bespoke work we ask you to allow 10 working days but can normally deliver sooner.

- ## How scratch resistant are they?

  The Reco Tile panels in White and Sand and the plain colour sheets in Reco Space are coated with an acrylic capping (same as your bath) which makes them very scratch resistant. Small scratches can be polished out The Reco Space designer panels are covered with a protective coating that is anti-scratch & anti-graffiti. We do not however recommend abrasive cleaning or the use of harsh chemicals as they are not necessary.

- ## How easy are they to clean and what should I use?

  The panels are very easy to clean as there is no grout there is nowhere for the dirt to get trapped. If you have the panels in your shower, then we recommend you rinse the panels down after your shower and clean the silicone joins using a mild detergent and cloth 1-2 times a week. For other areas a wipe down with mild detergent a few times a month to prevent dirt build up.

- ## What plain colour sheets do you stock?

  Our flat sheets are only available in White Gloss 2500 x 1050mm, White Satin 2440 x 1220mm, Sand Gloss 2500 x 1050mm.

- ## Does it sound and feel like plastic?

  No, when you attach the panels to the wall you flatten them against the wall to ensure good contact all over (just like wallpaper). This method plus the adhesive mean the panels become solid. If you tap them they sound like tiles. Most people cannot tell they are Acrylic until they touch the wall and realize it is warm and not cold.

- ## Why are the panels only 2-3mm?

  The panels have been designed to fit over existing tiles or into tight spaces without removing space from the room. The thickness of the panels means they are easy to cut and flexible which enables them to be fitted in small or tight areas.

- ## Are they waterproof?

  All of our panels are 100% waterproof. Grout is porous which means that it will eventually fail and cause a leak. Our panels do not have grout so they will not leak. The joining system has been tested for 7 years and we have never had a single leak.

- ## What about edge trims?

  The panels come with a rounded edge which means most of the time you do not need an edge trim. If you purchase a 'Reco Backing Strip' (2495 x 50mm), then you can fold it into a right angle and fit it onto the external corner (making sure its plumb level). Then you can butt the rounded edges of the panel up to each other to give the perfect finish without the need for a trim. You can then put the cut edge of the panel into the internal corner. The only time you might need an edge trim is when you are boxing in pipework or if you are cladding the internal sides of a window. The exposed cut edge can then be covered with one of our 'Reco Edge Trims' or you can use traditional tile trims (of no more than 5mm internal height).

- ## What is a backing strip?

  You do not have to use 'Reco Backing Strips' but we do recommend them. A backing strip is a PVC strip of plastic (2495 x 50mm) that you fold into a right angle and then fit into the corner of the room with the HG Adhesive on the back. Then use your sprit level to ensure that it's plumb. Once the backing strip has set you can then fit the panels over the top of it. The backing strip

means that you do not have to trim the panels to fit the wall and once the first panel is on the wall plumb then it's easy to panel around the rest of the room. The backing strip is also an extra protection in the corners to ensure there are no leaks.

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- ## How is it cheaper than tiling?

  As the panels have no grout you do not need waterproof matting or boards behind the panels. You can also fit them over existing tiles which saves you strip out costs. You need only three products to fit our panels vs up to twelve for tiles. Then when fitting our panels, it takes around 1/3 of the time which means there are labor savings. Once installed the panels do not require maintenance so there are also further long term savings. The combination of these elements means that we are at least 40% cheaper than basic tiles and up to 80% cheaper than high end or bespoke tiles.

- ## Can you remove the panels easily?

  The panels will remain secure to the wall throughout their lifetime. However, should you wish to remove them then you can cut the silicone at the join between the panels and then using a chisel or other flat instrument prise the panel from the wall. The adhesive should remain on the back of the panel making it easy to then apply a new one. You can then easily peel the adhesive from the removed panel and send it to the local recycling plant or send it back to us to make into a new panel.

- ## What if I can't find the design I'm looking for?

  We do offer a bespoke design service. You can look at a library of professional images through our partner library on the designs page of our website or you can upload your own image or design. If you require more help on this or a complete project design service, then you can email us on **sales@arleigh.co.uk** .

- ## What guarantee do you offer?

  We offer a 10 year manufacturers guarantee on all of our products providing they have been fitted according to our instructions. You must use the silicone and adhesive we specify for the guarantee to be valid. The silicone we recommend comes with an anti mould lifetime guarantee and HG adhesive bonds exceptionally well to our panels and any surface.

- ## How does the panel join with my shower tray or bath?

  We have tested all sorts of joining systems in the past but our engineers unanimously agree that none of them do a better job than a standard silicone join. For our panels you can either fit them to the wall before you install the shower tray or bath or you can fill the gap between the tray/bath and the wall with silicone and bed the bottom edge of the panel down into it. Once you have fitted all of the panels, silicone the front of the join between the panel and the bath/tray and then weight the shower tray down using a heavy tool box and or fill the bath with water to weight it down. This means that the silicone will set at the maximum stretch point and reduce the potential of splitting and leaks.

- ## How easy are they to cut?

  The panels are easy to cut. The Reco Tile panels can be cut using a Stanley knife or fine toothed saw and a metal straight edge. For Reco Space we recommend you cut them face up using a Jigsaw with a down-cutting blade. Holes for pipework can also be easily cut using a standard hole cutter. Track saws can also be used for cutting long lengths.

- ## How much are the bespoke panels?

  We charge an extra £75.00 per bespoke order. This fee is for us to organize the artwork and then stop production to fit your panels in. For major projects with multiple artwork features please contact our sales department on **sales@arleigh.co.uk** .

- ## How does the bespoke service work?

  You can access our partner library of over 70 million images through our design pages. Once you have found the image you want you can click on the image add the number of panels you require and then check out. If you want to upload your own image, then click on that section of the designs page and upload the image from your computer (please check the minimum parameters). Once you have checked out we will check your artwork resize it to your panels and providing the quality is sufficient print them and send them direct to your address. If it fails to meet our minimum requirements we will contact you to arrange an alternative solution or a refund. For any technical questions please contact our technical department on **sales@arleigh.co.uk**

- ## What size does my photo need to be for the bespoke panels?

  Please check our complete information sheet on this subject (available on the upload your own page of our website). As a general guide we recommend a file of no less than 5mb per 2440 x 1220mm panel and ideally 8-10mb. We would prefer the images as Tiff or EPS files but JPEGS, PDF's and GIFF's are also accepted.

FOR MORE INFORMATION PLEASE CONTACT OUR TECHNICAL HELPLINE ON 02476 390100